

FOR IMMEDIATE RELEASE**Contacts**

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Heywood Rehabilitation Services

Gardner, MA (September 19, 2023) – After a long-standing relationship, Heywood Hospital was notified Sunday evening 09/17/2023 that Quartulli & Associates (Heywood's contracted provider of Heywood Rehabilitation Services) is suspending services to Heywood and, thus its patients, effective this morning (09/18/2023).

Heywood recently provided Quartulli & Associates with a 90-day contract termination notice after attempts to discuss a plan of Heywood assuming the management of rehabilitation services. Heywood is committed to continue the provision of these services and is looking forward to growth and operational improvements in this valuable service line. Heywood is working individually with the current rehabilitation professionals who have been working with our patients to ensure an orderly transition.

"Unfortunately, Quartulli Associates elected to abruptly suspend services to Heywood Healthcare, resulting in the cancellation of patient appointments. Heywood has a moral and legal obligation to care for our patients, and has assumed full management of these services. We are working as quickly as possible to secure physical and occupational professionals to provide these important services. Professionals who have been providing services to Heywood patients will be able to undergo an expedited hiring process. Our hope is to onboard the talented staff that have been caring for our community for many years and to resume services as soon as possible." - Rozanna Penney, CEO of Heywood Healthcare.

About Heywood Healthcare

Heywood Healthcare is an independent community healthcare system serving north central Massachusetts and southern New Hampshire. It is comprised of Heywood Hospital, a 134-bed acute care community-owned non-profit hospital in Gardner, MA; Athol Hospital, a 25-bed not-for-profit, Critical Access Hospital in Athol, MA; Heywood Medical Group, with primary care physicians and specialists located throughout the region; and The Quabbin Retreat, a premier destination for addiction treatment and mental health.



ATHOL HOSPITAL | HEYWOOD HOSPITAL | HEYWOOD MEDICAL GROUP | QUABBIN RETREAT

Heywood Medical Group includes multiple satellite facilities throughout the region:
Ashburnham Family Medicine, Heywood Rehabilitation Center, Summit Family Medicine, Main
Street Primary Care & Heywood Urgent Care in Gardner, the Winchendon Health Center &
Murdock School-based Health Center in Winchendon, Athol Primary Care, Tully Family

Medicine and Walk-In Care in Athol, and ACES School Based Health Center, in Athol. For
more information, visit www.heywood.org.